

Warranty

This machine is warranted to be free of defects in materials and workmanship for a period of six months from the date of purchase. This machine has been factory tested prior to packaging at the Distribution Center and is warranted to be in satisfactory working order prior to shipment.

This warranty does not apply to the following conditions:

- Damage resulting from shipment, which is the responsibility of the carrier
- Damage as a result of improper packaging by the customer prior to shipping
- Damage as a result of misuse or abuse
- Damage as a result of tampering, alterations or unauthorized repair
- Damage as a result of a foreign object or substance entering the machine

OUT OF WARRANTY REPAIR

Following the warranty period, this machine may be returned for repair or preventative maintenance to the Service Center at the address listed below.. The unit will be bench tested and expected repair costs will be estimated and provided to you for approval. If the estimate is accepted, the machine will be repaired and returned to you as quickly as possible.

PLEASE REVIEW PACKAGING INSTRUCTIONS BELOW CAREFULLY BEFORE SENDING MACHINE FOR REPAIRS

Ship machine to:

**Mitchell Enterprises
Attn: Service Center
1054 Whitegate Rd
Wayne PA 19087
Tel: 610-687-5884**

In the event of a warranty claim, the machine should be returned to the Service Center at the address listed above. Please contact Mitchell Enterprises prior to the return of the unit to get an RA number. Customer is responsible for shipping to service center and Mitchell Enterprises will cover return shipping to customer. If repairs are due to manufacturing defects. Do not return the unit without an RA number.

PLEASE NOTE: IMPROPER PACKAGING OF PRODUCT RETURNS COULD RESULT IN VOIDING THE PRODUCT WARRANTY. PLEASE FOLLOW THE STEP -BY-STEP INSTRUCTIONS BELOW FOR PROPER PACKAGING BEFORE SHIPPING ANY ITEMS .. PLEASE RETAIN ALL ORIGINAL

PACKING MATERIALS FOR USE WHEN RETURNING THE MACHINE FOR SERVICE.

STEP-BY-STEP INSTRUCTIONS

- 1) Call Mitchell Enterprises Service Center and get RA number assigned
- 2) Place machine in large plastic bag and tape shut
- 3) Do not include power cord or other accessories
- 4) Place machine in original molded foam blocks
- 5) If molded foam blocks are unavailable, wrap machine in large bubble wrap 2-3 times, then rotate 90 degrees and wrap 2-3 times again, then tape bubble wrap securely
- 6) Place machine in original corrugated cardboard box
- 7) If original cardboard box is unavailable, use a box as snug as possible and add filler if necessary
- 8) Include a written description of the problem you are having, contact information and RA number
- 9) Tape box shut
- 10) Place box inside second larger box with minimum of 2 inches of tightly packed foam peanuts or other appropriate cushioning material on all sides
- 11) Tape box shut
- 12) Write RA number on outside of box or on shipping label

Ship machine to:

**Mitchell Enterprises
Attn: Service Center
1054 Whitegate Rd
Wayne PA 19087
Tel: 610-687-5884**

THANK YOU FOR CHOOSING Mitchell Enterprises FOR YOUR MONEY HANDLING NEEDS!